ABOUT QUALITY, QA and INTERNATIONALIZATION

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EXPERIENCES with QA

- University Maastricht (1986 - 2002): start, autonomy, reviews
  start accreditation, fear, control, bureaucracy
  institutional QA, political interference
European Quality Assurance Register for Higher Education

EQAR

- decided in 2007
- founded in 2008
- holds the register
- might open QA-market
- leads to trust, basis for good internationalization
- compliance with ESG
IMPORTANCE of INDEPENDENCE

- independence of agency
- necessary condition
- no political interference
- “legal” independence
- independence of reviewers
TRUST, HONESTY and REALISM

- external and independent QA
- but more honesty and realism is needed
- look for stable partnerships
- “European universities” might help
- diminish cleavage between NW and SE
- take care of “freedoms”
CONCLUSIONS

- from QA to quality culture
- “system of QA” leads to trust
- trust is essential for internationalization
- independence is necessary condition
- be honest and realistic
- universities are part of global system